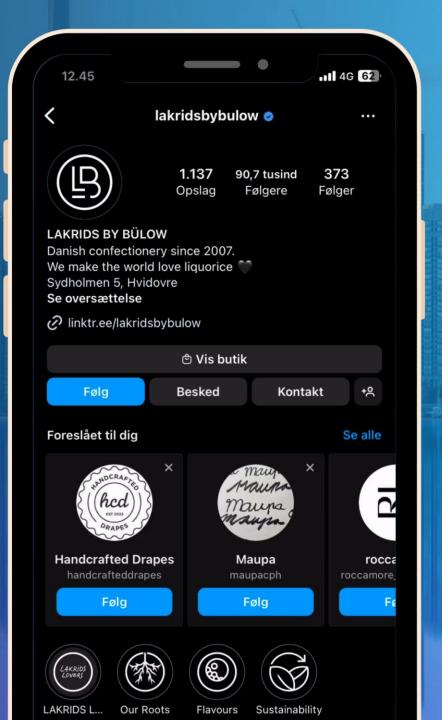


commerce electronic commerce

commerce mobile commerce

S commerce social commerce



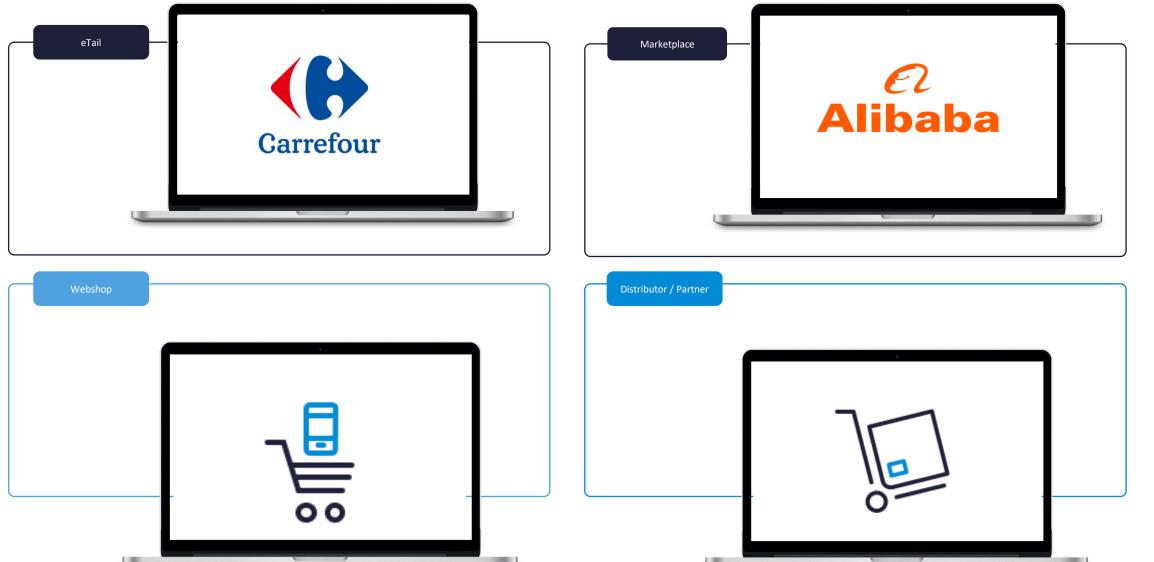


2: New customers

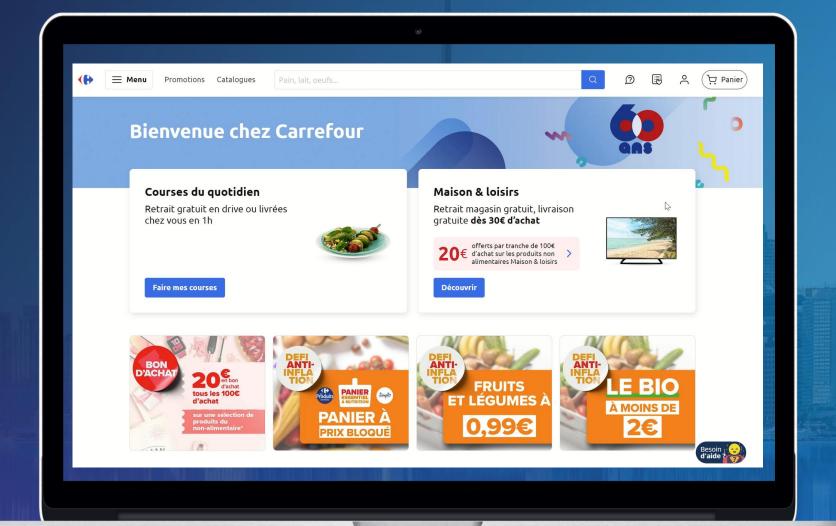




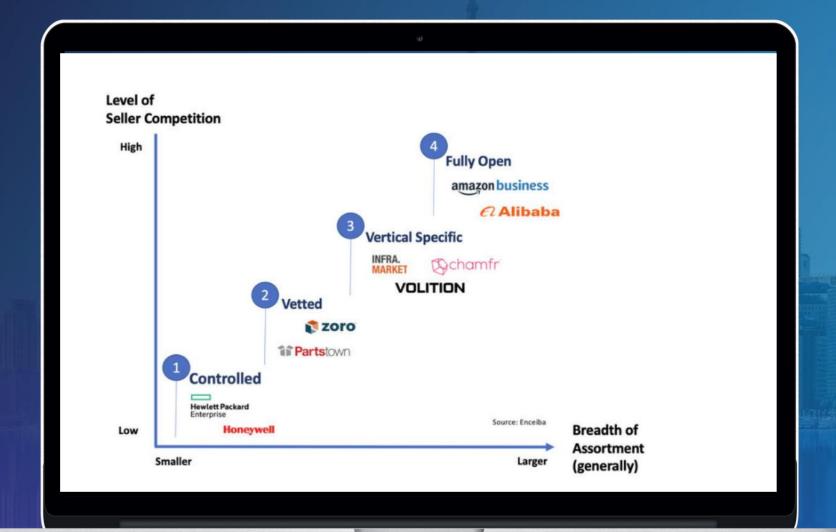
The channel mix



eTail



Marketplace



Own webshop



